

**From:** Kent Miller  
**To:** Microsoft ATR  
**Date:** 1/23/02 7:34pm  
**Subject:** Microsoft Settlement

To Whom It May Concern, And For What It Is Worth:

Having been with Microsoft for 11 years, all located in the Silicon Valley selling Microsoft software to educational institutions, large corporations, and government agencies, I've never once heard from any of these customers that Microsoft was harming them or their work...only improving it, and providing more and more value in relation to price over time.

Before you consider this case, ask yourself this simple question:

How can you sue someone for giving something away for free that was better than what they had been paying for?

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